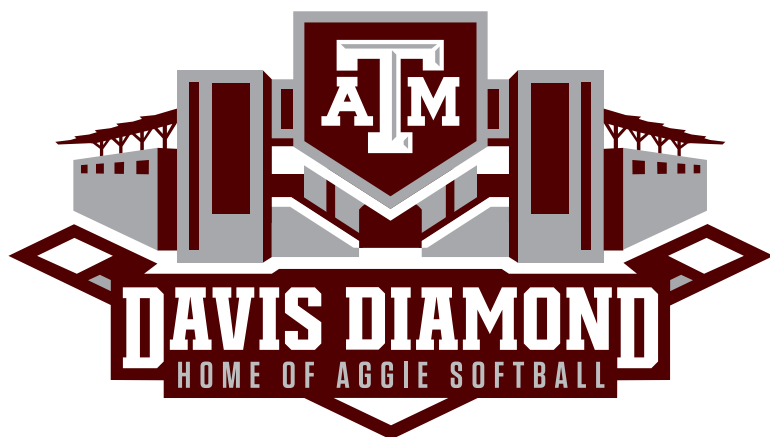




PREMIUM SEATING

2023 CLUB POLICIES & PROCEDURES



Table of Contents

Davis Diamond - Seating Chart.....3

12th Man Foundation Conceirge Team..... 4

Davis Diamond Hours of Operation..... 4

Ticket Will Call Locations..... 4

Suite and Club Will Call Information..... 4

Davis Diamond Club Entry.....5

Clear Bag Policy.....5

Parking.....5

Car seats, Umbrellas and Strollers.....5

Davis Diamond Food and Beverages, Aggie Hospitality.....6

Gameday Food and Beverage.....6

Alcoholic Beverages Inside the Suites and Clubs.....6

Lost and Found 7

Digital & Contactless Tickets, Ticket Transfers & Stubhub 7

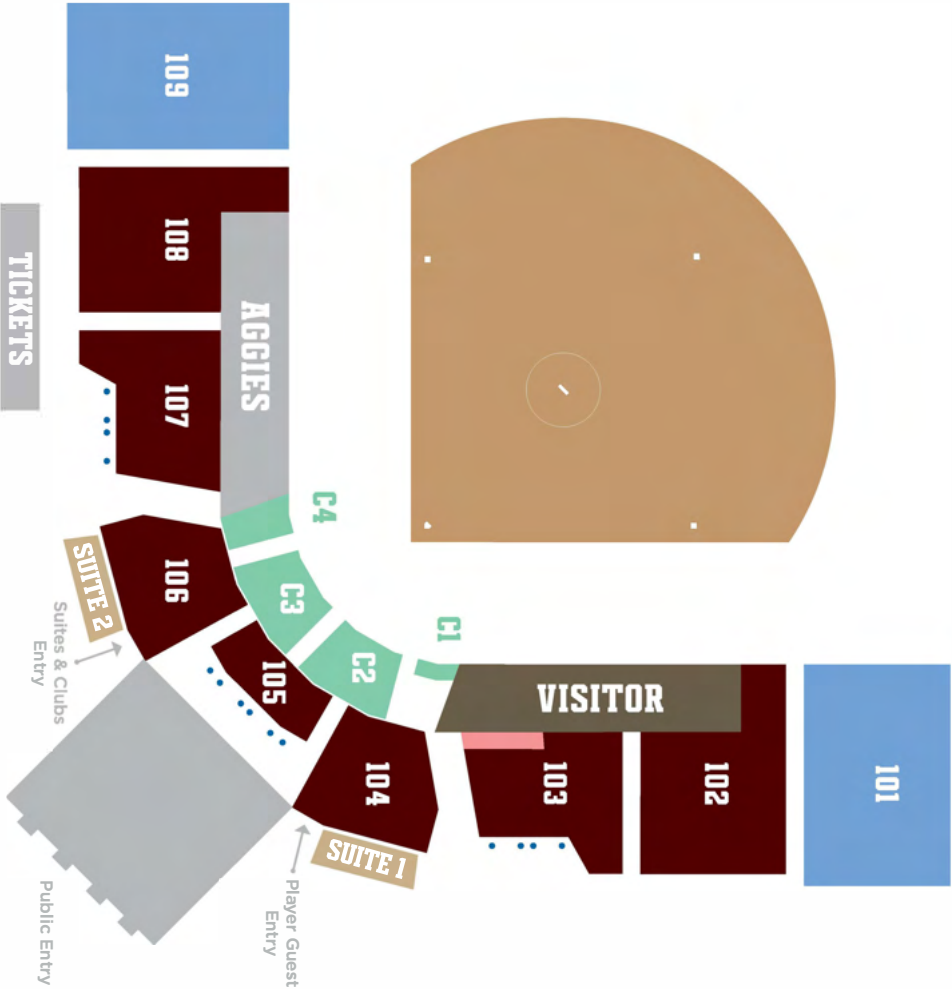
Wi-Fi Network Name & Passwords..... 8

Contact Information..... 9

DAVIS DIAMOND

SEATING CHART

- GENERAL ADMISSION (101 & 109)
- RESERVED (102-108)
- SUGAR DADDIES (103)
- CLUB (C1-C4)
- SUITE (1-2)



12th Man Foundation Concierge Team

The 12th Man Foundation Concierge Team is the official welcoming team for premium seating donors and their guests. Our staff is here to ensure an enjoyable game day experience for each of our guests and provide any assistance you may need. As such, our Concierge Team members are unable to accept tips or gifts.

- The Concierge Team is happy to help with:
 - » Assist with Premium Will Call tickets
 - » Assist with 12th Man Mobile app and transferring tickets
 - » Provide directions for you and your guests
 - » Answer any questions you may have
- Whatever you may need, do not hesitate to ask!

Davis Diamond Hours of Operation

- Stadium
 - » Opens – 1 hour prior to first pitch
 - » Closes – At conclusion of the game
- Club
 - » Opens – 1 hour prior to first pitch
 - » Closes – At conclusion of the game

Note: The Club will be cleared out at the conclusion of the game.
Suites will remain open 15 minutes post game.

- Rain Delays and Up-To-Date Information
 - » For information on weather delays, time changes or other pertinent game day updates, please visit the official Twitter account for Aggie Softball at @AggieSoftball.

Ticket Will Call Locations

- Suite and Club Will Call
 - » Inside Suites & Club Entrance – *Glass doors located just to the left of the main gates*
- Public Will Call
 - » Ticket windows on the 3rd base side of the building
- Pass List
 - » Pass List Entrance – *Glass doors located just to the right of the main gates*

Suite and Club Will Call Information

- We encourage our seat holders to use their 12th Man Foundation account as the primary method for ticket transfers digitally and free of charge.
- Suite and Club Will Call is located at the desk directly inside the Suite & Club Entrance.
- You may leave club tickets for others or pick up club tickets that have been left for you at this Will Call location.

Note: There are three Will Call areas at Davis Diamond. *Please let your guests know their tickets are at the "Suite and Club Will Call."*

- Our Concierge Team, however, is always happy to assist with any ticketing needs at the Will Call Desk.



Davis Diamond Club Entry

- Everyone entering premium areas of the stadium, regardless of age, must present a premium ticket indicating access to that space.
- Wristbands will be required for all suite attendees to access suites.
- Event Staff, located at each Club entrance, have been instructed to check all tickets to maintain the exclusivity of the space.

Clear Bag Policy

- All bags and purses, which must abide by Texas A&M University's Clear Bag Policy, will be checked before you can enter the stadium.

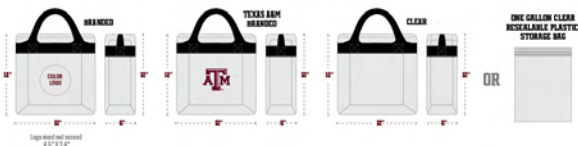
12-1-1 GIG 'EM RULE

The following clear bag policy
is in effect for ALL
Texas A&M Athletics home events.

APPROVED BAGS

LARGE BAGS

If fans are bringing bags to a home athletic event, bags must be clear and not exceed 12" (by 6" by 12") or be a clear 1 gallon, re-sealable plastic freezer storage bag, one per person. Bags must be clear plastic, vinyl or PVC and have a maximum of one logo imprint not exceeding 4.5" tall X 3.4" wide.



SMALL BAGS

The only non-clear bags permitted are small clutch bags (with or without a strap) that are the size of a hand.

Exceptions will be made for medically necessary items after proper inspection at designated areas.



NON-PERMITTED BAGS

All non-clear and/or larger than those shown on the left



Be Ready. Be Clear. Be Fast.

www.12thMan.com/BeClear

Parking

- General parking is free in Lot 100e only on days when there is not a baseball or men's basketball game. A valid A&M parking permit is required for all other lots on these days.
- On days when there is a baseball or men's basketball game, lots 100d and 100e will be \$5 cash lots. Lots available for general parking are marked in maroon on the **Softball Parking Map**. This does not include 24 hour numbered, 12th Man or timed spaces.
- Schedules, maps and home game conflicts can be found through Transportation Services' website: transport.tamu.edu/Parking/events/softball.aspx

Car Seats, Umbrellas and Strollers

- Car seats are **not** permitted inside the stadium.
- Please leave your umbrellas and strollers in your car or at home.

Note: Any item left outside of the main entrance is done at your own risk. The 12th Man Foundation and Texas A&M University do not assume any responsibility for lost or stolen items.



Davis Diamond Food and Beverages, Aggie Hospitality

Aggie Hospitality is the official caterer for all food and beverage services within Texas A&M University athletic facilities. **Outside food and beverage is not permitted in Davis Diamond.**

Gameday Food and Beverage

- Premium Club Options: The Club offers an assortment of traditional menu options for you and your guests to enjoy inside the Club, or outside in your seats.
- Catering and Concessions
 - » Open – 1 hour prior to first pitch (A&M games)
 - **Note:** When **Non-A&M** teams are playing each other at Davis Diamond, the stadium and Club will open 30 minutes prior to first pitch, *however, concessions will not be open in the club.*
 - » Close – **Club:** Served until the *last* pitch of the 5th inning
Concourse: Served until the *first* pitch of the 5th inning
- Concessions on the Concourse: You and your guests are also welcome to purchase food and drinks from any of the concession stands or food carts on the general concourse and bring those items back to the Suites or Club.
Note: Please bring your ticket if you exit the Club. Your ticket will be required to re-enter the Club area.

Alcoholic Beverages Inside the Suites and Club

- Due to Texas Alcoholic Beverage Commission (TABC) regulations, all beverages must be ordered through Aggie Hospitality.
- All orders must be placed by an authorized person.
- Minors (those under the age of 21) by law, are not permitted to consume alcoholic beverages.
- Glass containers are not permitted in outdoor seating areas
- **Alcoholic beverages purchased in Davis Diamond may not leave the stadium.**



Lost and Found

- Lost & Found is located at the Guest Services Desk on the concourse.
 - » Any items found inside Davis Diamond (including the Club) will be stored at Guest Services until they are claimed.
 - ◆ Any unclaimed items will be brought to campus Lost & Found in the MSC by Monday afternoon following the game.
 - ◆ MSC Phone Number: (979) 845-1515

Digital & Contactless Tickets, Ticket Transfers & Stubhub

- Digital tickets offer fans the opportunity for easy, paperless entrance to Texas A&M Athletics events by just showing your mobile device at the gate. For instructions and important notes on downloading digital tickets to your mobile device, visit www.12thman.com/digitaltickets.
- Can't make the game? It's easy and free to transfer your tickets by logging into your account at www.12thmanfoundation.com. For instructions on how to transfer your tickets, visit www.12thman.com/digitaltickets.
- Fans have the option to resell their tickets on StubHub, the official Fan-to-Fan marketplace for Texas A&M Athletics, right from their 12th Man Foundation account. Visit www.12thman.com/digitaltickets for instructions.



Wi-Fi Network Name & Passwords

The table below includes the list of Wi-Fi passwords for the 2023 season. The date indicates the day that password will be applied. Regional and Super Regional games are also included.

Network Name: 12thman

Date	Wi-Fi Password
2/8/23	#Courtleyl
2/15/23	#hullabaloo
2/22/23	#Bubbles
3/1/23	#Texasamc
3/8/23	#endeavor
3/15/23	#Leadership
3/22/23	#Respected
3/29/23	#Aprilfool
4/5/23	#Goodfriday
4/12/23	#Powerful
4/19/23	#Champion
4/26/23	#Victorious
5/3/23	#Strength
5/10/23	#Powerful
5/17/23	#cwsomaha
5/24/23	#memorialday

Contact Information

The 12th Man Foundation’s Suites & Clubs Team is committed to serve you and your guests with the highest level of customer service to ensure you have an enjoyable game day experience.



ROXANNE GARCEAU
Annual Fund Coordinator
rgarceau@12thmanfoundation.com
(o) 979-260-7971
(c) 860-576-0964



REBECCA MCCAULLEY
Director of Premium Seating
rmccaulley@12thmanfoundation.com
(o) 979-260-7582
(c) 541-231-7545



CHRISTINA WEBSTER
Senior Director of Development
cwebster@12thmanfoundation.com
(o) 979-260-2397
(c) 208-921-8594

